



FALL 2023

Bureau of Community and Health Systems
& Bureau of Survey and Certification
Joint Provider Surveyor Training

Be Prepared.

Tuesday, September 26th

REGISTRATION DEADLINE: SEPTEMBER 15, 2023

LIVE WEBINAR!

REGISTRATION BROCHURE



This activity has been submitted to the Wisconsin Nurses Association for approval to award contact hours. The Wisconsin Nurses Association is accredited as an approver of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation. This activity will also be submitted to the National Association of Long-Term Care Administrator Boards (NAB) for approval to award nursing home administrator (NHA) continuing education credits; and the NASW-Michigan Social Work Continuing Education Collaborative for social work CE hours.

michigan.gov/LongTermCare



LIVE WEBINAR JOINT PROVIDER SURVEYOR TRAINING



Tuesday, September 26, 2023

Be Prepared

8:30 a.m. **WELCOME & INSTRUCTIONS**

8:40 a.m. – 10:10 a.m. **UPDATES & SESSION I**

■ **Bureau Update**

- **Larry Horvath**, Director, Bureau of Community and Health Systems (BCHS)

■ **Emergency Medical Services (EMS) Systems Overview**

This interactive session will provide a better understanding and proper use of emergency medical services.

- **Emily Bergquist, MSA, EMT-P, EMS-IC**, Division Director, Bureau of Emergency Preparedness, EMS & Systems of Care, Michigan Department of Health and Human Services (MDHHS)
- **William Fales, MD**, Medical Director, Bureau of Emergency Preparedness, EMS & Systems of Care, Michigan Department of Health & Human Services (MDHHS)

10:10 a.m. – 10:30 a.m. **BREAK** [Please stay logged in.]

10:30 a.m. – 12:00 p.m. **SESSION II**

■ **Emergency Preparedness: Frequently Cited Regulations & Stories from the Field**

A panel of experts will share insights from regulatory and provider perspectives regarding emergency preparedness requirements which Nursing Homes are frequently found to be out of compliance with. The goal of the session is to share common Emergency Preparedness survey citations and actual incidents and how the regulators and providers worked collaboratively to meet the needs of residents and participants during disasters and emergency situations.

- **Zakary Bortz**, Regional Maintenance Director, Villa Healthcare
- **Amber Burmeister**, LNHA, BBA, Administrator, The Villa at Silverbell Estates
- **Joshua Dirschell**, Fire Inspector, Bureau of Survey & Certification
- **Robert Kunder**, Maintenance Director, The Villa at Silverbell Estates
- **Ayala Levine**, LNHA, Administrator, Seacrest Rehabilitation and Nursing Center
- **Joe Shelton**, Fire Inspector, Bureau of Survey & Certification
- **Chris Wendt**, Fire Inspector, Bureau of Survey & Certification



Tuesday, September 26, 2023

REGISTER TODAY! at: michigan.gov/LongTermCare

Look Under: Joint Provider Surveyor Training

Registration Fee:

\$35.00 by September 15, 2023.

No refunds will be given for cancellations.
Substitutions can be completed online.

Payment Methods:

VISA, Mastercard or Discover are accepted
-OR- make checks payable to:

State of Michigan/BCHS/JPST

PO Box 30664, Lansing, MI 48909

Please attach a copy of your registration form with your check.



Frequently Asked Questions (FAQ)

Q) Does JPST use a conference platform?

- A)**
- Yes, JPST will utilize a conference platform in which attendees will check in, complete the individual session evaluations and the conference evaluation. All must be completed to receive continuing education certificates.
 - Please note that the check in button will appear on the agenda icon and at the session's scheduled start time. It cannot be accessed prior. (Example: You can't check in for a 8:40 a.m. start time at 8:30 a.m.)
 - Instructions for the conference platform will be included in a "Know Before You Go" email.

Q) Is there a late registration option for JPST?

- A)** No. All registrations must be received by September 15, 2023.

Q) I registered online but was not given an option to pay by credit card. How do I pay?

- A)** The payment process has changed. Following registration, you will receive an email with instructions for payment. Credit card payment must be received within three business days of the payment instructions.

For additional FAQ's [Click here](#).

Continuing Education & Evaluation Instructions

- Certificates given: nursing contact hours, nursing home administrator credits, Michigan social work credits, general participation credit.
- Please address any questions about continuing education credits to katy@teamngage.com. You will receive a response within one business day.
- Attendees will complete CE evaluations and download their certificate(s) through the conference platform. Instructions for using the conference platform will be included in a "Know Before You Go" email.

Special Needs Accommodations are Available

If you have any registration questions or special needs or concerns regarding program access or your participation in the program, contact **Tammy Bagby** at Lara-bchs-training@michigan.gov or (517) 243-9351. Please ask in advance so we may respond to your individual needs.

Register at michigan.gov/LongTermCare under Joint Provider Surveyor Training. General questions can be directed to **Tammy Bagby** at Lara-bchs-training@michigan.gov or by calling (517) 243-9351. Thank you.